

## ABSTRACT OF THE DISCLOSURE

An improvement in applying and interpreting encoded knowledge about computer system performance engineering and in enabling a user to more readily understand and apply that knowledge to improve computer system performance. Textual and graphical depictions of insights, advice, behaviors, and explanations can be presented, all related to improving computer system performance. Fuzzy logic can be employed to accommodate incomplete measurement data and to present results in a qualitative format, presenting relevant data as being high, low, substantial, etc., rather than simply presenting the values of the associated counters leading to those determinations. Intermediate values used to generate the results can also be processed with qualitative rather than quantitative values.